

Symptom:

User receives prompt for User ID and Password from Windows Security.

Problem:

Executing report with Excel output from Managed Reporting on a box that contains Excel 2007 resulting in the above behavior.

Solution:

To resolve this issue, do the following:

1. Navigate to: C:\Program Files\Microsoft Office\Office12\EXCEL.EXE
2. Right-Click on the Excel executable and select 'Properties'
3. Switch to the Compatibility tab
4. Change compatibility mode to 'Windows Server 2003 (Service Pack 1)' and click on 'Apply' then 'OK'.